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कार्यालय, रक्षा लेखा नियंत्रक, रिज रोड, जबलपुर (मं प्रं) -482 001  
O/o The Controller of Defence Accounts, Ridge Road, Jabalpur (M.P.)-482001  
फोन: 0761-2608012/13, फ़ैक्स: 0761-2605622, ई-मेल: cda-jbl@nic.in and  
O & M Cell ई-मेल: cdajbpom.dad@nic.in

No. O & M/3608/CGDA-CIR/Vol.-II

Dated 11 .02.2021

To  
The Officer In charge  
All PAOs under the CDA Jabalpur.



Subject :- Uploading of reply/ documents on PG Portal (CPGRAMS)

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A copy of HQrs office Important circular bearing no. 15101/AT-P (DAD)/ VOL.III dt. 01.02.2021 on the above subject is enclosed herewith for compliance while submitting responses on PG portal to complaints registered on CPGRAMS.

This issues with the approval of GO (O&M).

Ecl:- As above.

- Sd -

(T R Dwivedi)

Sr. Accounts officer (Grievance Cell)

Copy To:-

1 The Officer in Charge

OA Cell (Local).

.....for uploading on the official website of CDA, Jabalpur.

(T R Dwivedi)

Sr. Accounts officer (Grievance Cell)

कार्यालय, रक्षा लेखा महानियंत्रक

उलन बटार रोड, पालम, दिल्ली छावनी - 110010  
Controller General of Defence Accounts

Ulan Batar Road, Palam, Delhi Cantt- 110010



Important Circular

Registered / E-mail

No. 15101/AT-P(DAD)/Vol.III

Dated: 01.02.2021

To

All PCsDA/CsDA  
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Sub: Uploading of reply/ documents on PG Portal (CPGRAMS).

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It has been observed that while HOOs are submitting responses on PG Portal to complaints registered on CPGRAMS, in a number of cases, claims submitted to PCDA (P) for resolving a complaint (or claims returned by PCDA (P) with observations.) are being mislaid in the post.

2. It is, therefore, directed that copy of LPC cum Data Sheet and any other documents may also be uploaded on CPGRAMS so that action can be taken on the basis of these soft copies without waiting for hard copies, to expedite resolution of complaint.

This issues with approval of Jt.CGDA (Pension).

  
[Rajbir]  
S.A.O. (AT/P)