
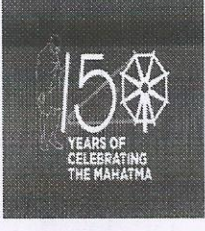


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	<p><b>OFFICE OF THE CONTROLLER OF DEFENCE ACCOUNTS</b> <b>RIDGE ROAD, JABALPUR (MP)- 482 001</b> Web-cdajabalpur.nic.in e-mail:- cda-jbl@nic.in Fax No. 0761-2605622 Phone no. 0761-2608012 <b>O &amp; M e-Mail:-cdajbpom.dad@nic.in</b></p>	
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No. O & M/3608/CGDA-CIR/Vol.-II

Dated: 12.11.2021

To, I  
All section in Main Office and All sub offices.

Sub: - Strengthening of Grievance Redressal Mechanism and make it Citizen Friendly-  
Handling of appeals on Grievance reg.

Ref: - HQrs Office letter no. AN-Grievance /Report/Meeting / Vol. VIII dated 28.10.2021

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In continuation with this office letter of even dated 27/07/2021, the copy of HQrs office letter on the above cited subject is being circulated for the dissemination of instructions to process the Appeals received through existing Grievances portal. The log in credentials for Appeal module has been received in the HQrs office and the Appeals addressed/ meant for MOD (Fin./Dept) lying for initiation of action on the portal will be forwarded to field offices after being examined by the concerned sections.

*G.O. has been*

*sd*  
Sr. Accounts Officer (O & M)

✓ Copy to;

The officer In -Charge  
OA Cell  
Jabalpur.  
Local

: For Uploading in the website of CDA

*sd*  
Sr. Accounts Officer (O & M)